

# Services For Families

At Oasis Academy Warndon, we are committed in supporting all of our students and their families during these uncertain and challenging times. If you feel that anyone in your family needs to talk to someone, seek support from a service or find out more details on what is available, we hope the providers listed here will help address your needs.



<p><b>The Front Door to Children's Services</b></p> <p><b>(Previously: Children's Helpdesk).</b></p>	<p>If a member of staff, parent/carer or member of the public thinks a child or young person is at immediate risk of significant harm they should contact the Family Front Door (FFD) – 01905 822 666 or in an emergency always call 999.</p> <p>Do not wait to discuss this with the DSL/DDSL but do report it afterwards. Tel 01905453530 or <a href="mailto:admin@oasiswarndon.org">admin@oasiswarndon.org</a></p> <p><b>Oasis Friendship line –02039684330 mon-Sun 9am-5pm. This line can be used to ask for guidance and support.</b></p> <p>If you have a serious concern please do get in touch with us during the Summer holidays via the <b>Oasis National office 020 7921 4200</b></p>
<p><b>The Community Hub</b></p>	<p>Fay and Leah support a variety of needs including food, parenting, housing and family dynamics. Fay can be contacted the week beginning 20<sup>th</sup> July and the 27<sup>th</sup> July Leah can be contacted the week beginning 3<sup>rd</sup> August and the 10<sup>th</sup> August</p> <p><a href="mailto:Fay.Osborne@oasiswarndon.org">Fay.Osborne@oasiswarndon.org</a> <a href="mailto:Leah.starkey@oasiswarndon.org">Leah.starkey@oasiswarndon.org</a></p> <p><b>The hub face book page is also checked frequently throughout the holiday.</b></p>
<p><b>Early help Family Support</b></p>	<p>Family Support Worker Penny Trevitt Contact detail –07984005613</p>
<p><b>WSCB (Worcestershire Safeguarding Children's Board) website.</b></p>	<p><a href="http://www.worcestershire.gov.uk/safeguardingchildren">http://www.worcestershire.gov.uk/safeguardingchildren</a></p> <p>Important information for parents and professionals across Worcestershire in relation to keeping children safe and avenues of support including early help options. Everyone should know how to access this website which has all of the agreed Worcestershire safeguarding and child protection processes on it.</p>
<p><b>Universal source of help for all families in Worcestershire: Worcestershire Family Information Service (FIS)</b></p>	<p>Worcestershire Family Information Service (FIS) advisors give impartial information on childcare, finances, parenting and education. FIS are a useful source of information for parents and professionals. They support families, children and young people aged 0-19 years of age (25 for young people with additional needs) and professionals working with these families. They can help link parents up with other organisations that might be able to help or provide the information themselves.</p> <p><a href="http://www.worcestershire.gov.uk/info/20507/childcare/1579/family_information_service">http://www.worcestershire.gov.uk/info/20507/childcare/1579/family_information_service</a></p>
<p><b>E-safety (Online Safety)</b></p>	<p>Online Activity (phones/computers) can be a serious risk to children: The use of technology has become a significant component of many safeguarding issues. Child sexual exploitation; radicalisation; sexual predation – technology often provides the platform that facilitates harm. With the right support, education and safety measures in place the internet and new technologies can bring great benefits but must also be vigilant. Here are some useful links:</p> <ul style="list-style-type: none"> <li>• PACE (parents against child exploitation) UK is a useful website to engage parents with safety issues. <a href="http://www.paceuk.info">www.paceuk.info</a></li> <li>• This is the Child Exploitation and Online Protection (CEOP) Centre. It's a one stop shop for most information about online safety. <a href="https://www.thinkuknow.co.uk/parents">https://www.thinkuknow.co.uk/parents</a>.</li> <li>• Educate about hate is the government website to help parents and professionals understand the risks of children and young people being radicalised by extremists online and how to keep children safe from this. <a href="http://educateagainsthate.com">http://educateagainsthate.com</a></li> </ul>

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	<ul style="list-style-type: none"> <li>• <a href="http://www.internetmatters.org">Internet Matters</a> A great site for helping parents keep their children safe online. <a href="http://www.internetmatters.org">www.internetmatters.org</a></li> </ul>
<b>Mental Health</b>	<p>We have some useful self-help guides/leaflets available for you to access online.</p> <ul style="list-style-type: none"> <li>• A range of self-help guides can be accessed here: <a href="https://www.hacw.nhs.uk/self-help-guides">https://www.hacw.nhs.uk/self-help-guides</a></li> <li>• Staying Safe <a href="http://stayingsafe.net/">http://stayingsafe.net/</a></li> <li>• SANE 0845 767 800. Email: <a href="mailto:sanemail@org.uk">sanemail@org.uk</a> Website: <a href="http://www.sane.org.uk">www.sane.org.uk</a></li> <li>• Samaritans 116 123 (24 hour helpline) <a href="http://www.samaritans.org.uk">www.samaritans.org.uk</a></li> <li>• Rethink Mental Illness 0300 5000 927 <a href="http://www.rethink.org">www.rethink.org</a></li> <li>• Mental Health Foundation <a href="http://www.mentalhealth.org.uk">www.mentalhealth.org.uk</a></li> <li>• MIND 0300 123 3393 or text 86463 <a href="http://www.mind.org.uk">www.mind.org.uk</a></li> <li>• Anxiety UK 08444 775 774 <a href="http://www.anxietyuk.org.uk">www.anxietyuk.org.uk</a></li> </ul>
<b>Bullying (including cyberbullying)/ Child death/suicide/prevention</b>	<p>Cyberbullying is using the internet, email, online games or any digital technology to threaten, tease, upset or humiliate someone else.</p> <p>If the police consider a message or post to be potentially criminal, they will take appropriate action. This could involve arresting the person responsible or interviewing them under caution. Cases involving sustained abuse or where someone's life is threatened will be treated seriously. The police will consider all of the circumstances when considering the best response to a report of cyber bullying. They will assess how vulnerable the victim is and what resources are required to trace the offender via social networking sites that often operate abroad and to different legislation. In certain cases it may be difficult to take action if the offender isn't in the UK. They will work with the victim to bring about the most suitable and proportionate conclusion, this will include alternative options that include the officer in the case using their discretion and working with the offender to record an apology to the victim.</p> <p>Useful links:</p> <ul style="list-style-type: none"> <li>• <a href="http://www.bullyinguk.org">Bullying UK</a></li> <li>• <a href="http://www.childline.org.uk">Childline</a> Telephone :08001111</li> <li>• KidScape: Resources provide information on issues surrounding bullying, online and personal safety. <a href="https://www.kidscape.org.uk/resources-and-publications/">https://www.kidscape.org.uk/resources-and-publications/</a></li> </ul>
<b>Hollie Guard-A new personal safety APP</b>	<p><i>Children &amp; Teens</i></p> <ul style="list-style-type: none"> <li>• Hollie Guard keeps your entire family safe.</li> <li>• Keep an eye on your children while they're traveling to and from school with Journey.</li> <li>• Teens can get help quickly while out with friends.</li> <li>• Parents, guardians, and caregivers are automatically contacted by both SMS and email.</li> </ul> <p><a href="https://hollieguard.com/">https://hollieguard.com/</a></p>
<b>Hate Crime</b>	<p>A hate crime is a criminal offense whose motivation can be shown to be race, national origin, religion or sexual orientation. A difference of race alone is NOT sufficient to make it a hate crime. There would have to be evidence of racial slurs or racial statements in addition to the crime (this does not trivialise other serious offenses that are NOT hate crimes).</p> <p>Hate Crime: Call in at your local West Mercia Police station. Email: <a href="mailto:contactus@westmercia.police.uk">contactus@westmercia.police.uk</a> Emergency number: 999 Non-Emergency number: 101 <a href="https://educateagainsthate.com/parents/">https://educateagainsthate.com/parents/</a> or <a href="http://www.truevision.org.uk">report online to True Vision</a></p>
<b>Scams</b>	<p>Government Website <a href="https://www.gov.uk/government/news/be-vigilant-against-coronavirus-scams">https://www.gov.uk/government/news/be-vigilant-against-coronavirus-scams</a></p>
<b>Covid</b>	<p>Local communities are supporting one another through these groups.</p>

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**Mutual aid Group**

Website: <https://covidmutualaid.org/local-groups/>